

### **TERMS AND CONDITIONS**

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## Payments, Shipping & Returns

It is very important that you are happy with your purchase and understand the terms and conditions. Please read the following policy regarding payments, returns/exchanges. Should you have any other queries call or email Brave Brown Rabbit to discuss.

#### **Payments**

Brave Brown Rabbit accepts bank transfer via the security of Paypal, Stripe and Direct Deposit into bank account - GJ Salter t/a Brave Brown Rabbit BSB 193-879 ACC 423406838. Please include your full name on payment advice, emailing receipt to <a href="hello@bravebrownrabbit.com">hello@bravebrownrabbit.com</a> Prints will be posted once full payment is received.

#### Pricina

All prices are listed in Australian Dollars and include 10% Goods and Services Tax. Brave Brown Rabbit reserves the right to change prices at any time.

# Orders Within Australia

Brave Brown Rabbit will endeavour to process and deliver orders within Australia (via Australia Post) in 7 working days. For International deliveries please allow at least 14 working days.

## Refund & Replacement

If you are not satisfied with your purchase you can exchange it. Please follow these instructions: You must notify Brave Brown Rabbit via email within 7 days of receiving your print with the original order number and your reason for return. The print you return must be unused, unmarked and in saleable condition. You must pay the postage for the return of the print and Brave Brown Rabbit will pay the postage for the delivery of the replacement print to you.

Should you consider a print flawed or damaged upon delivery please contact Brave Brown Rabbit as soon as you receive it to discuss its return and replacement.

### Information Security

Brave Brown Rabbit Online purchases are securely processed using Pay Pal and Stripe. For more information about Privacy Policies for Stripe payments, please visit <u>Stripe Australia</u> For more information about Privacy Policies for PayPal Services, please visit <u>Pay Pal</u>